

# 2020 Office

## Release Notes & Known Issues

Version 2023.3, Released December 2023

### Introducing 2020 Office v2023.3

We are excited to announce the release of v2023.3, a behind-the-scenes technical update that brings several improvements to the core infrastructure of our software. While this release may not introduce new user-facing features, it lays the groundwork for enhanced performance and scalability for the future.

To understand more of where you are spending your time, we have added analytics to the buttons inside of Worksheet. The goal of this, is to provide us insight as to where you are spending a majority of your time and then analyze those feature to see what we can do to make them perform better or you.

### The more you know!

Unlock the full potential of Worksheet by following our free eLearning course "What's New in Worksheet v2023.1. Whether you're a seasoned user or just getting started, these tutorials will empower you to navigate the changes with ease. Discover insider tips and expert techniques that will make you a master of the updated user interface in no time.

Enroll today: <https://learning.2020spaces.com/office-us/learn/public/catalog/view/74>

*Note: If this is the first time you are using the 2020 Training Platform, it will ask you to register with your email and any password.*

### IMPORTANT! Known Issues:

If you are Cap Complete user, it is important to note the following prior to your update to Worksheet.

- Prior to updating Worksheet you need to kill all the processes of Cap Complete, if any remains stuck or running go into the task manager.
- **OR** restart the machine before installation.
- **OR** uninstall the older version before installing newer version.